

Survey Analysis

Showing: Full Breakdown Analysis of Survey Results

Total Respondents: 23

Survey: What did you think of your doctor?

Speciality: No additional filters selected

Doctor: Mr David Beattie

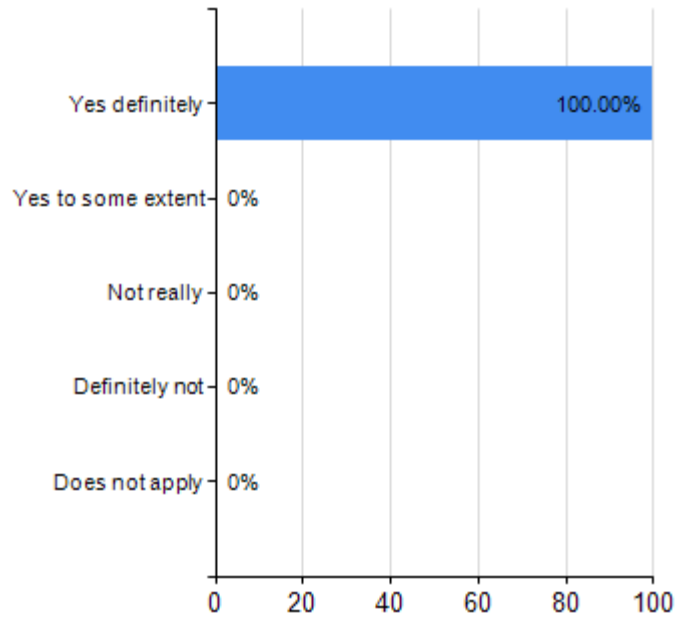
Start Date: 2017-06-05 00:00:00

End Date: 2018-07-03 23:59:59

Results from: All Tiers

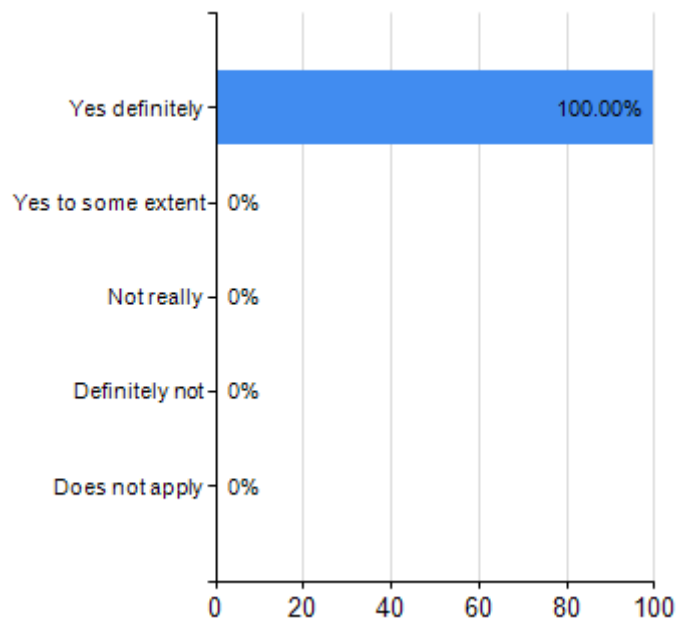
Question 1: Was the doctor polite and considerate ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



Question 2: Did the doctor listen to what you had to say ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 21 | 100.00% |
| Total | 21 | 100% |



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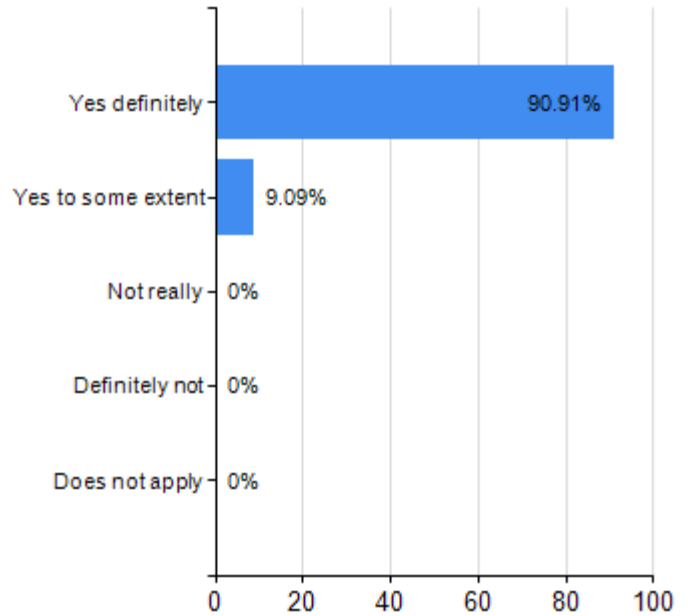
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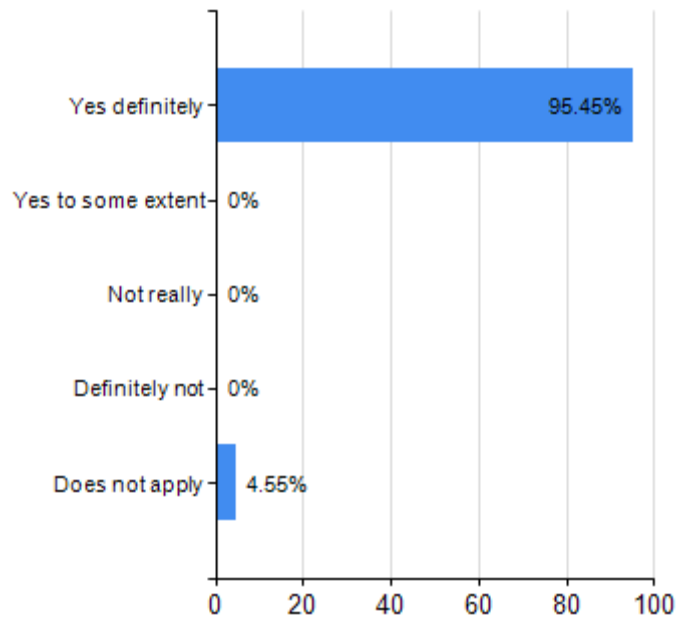
Question 3: Did the doctor give you enough opportunity to ask questions ?

| Available Answers | Responses | Score (%) |
|--------------------|-----------|-------------|
| Yes definitely | 20 | 90.91% |
| Yes to some extent | 2 | 9.09% |
| Total | 22 | 100% |



Question 4: If the doctor examined you did they respect your privacy and dignity ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 21 | 95.45% |
| Does not apply | 1 | 4.55% |
| Total | 22 | 100% |



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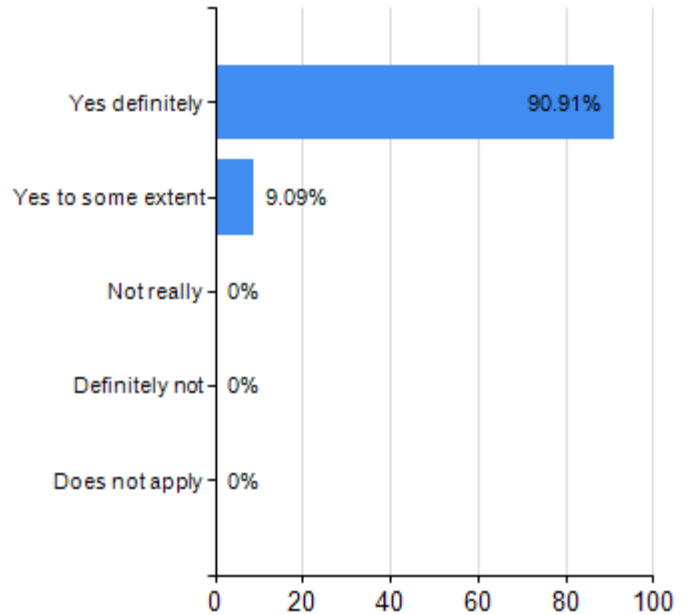
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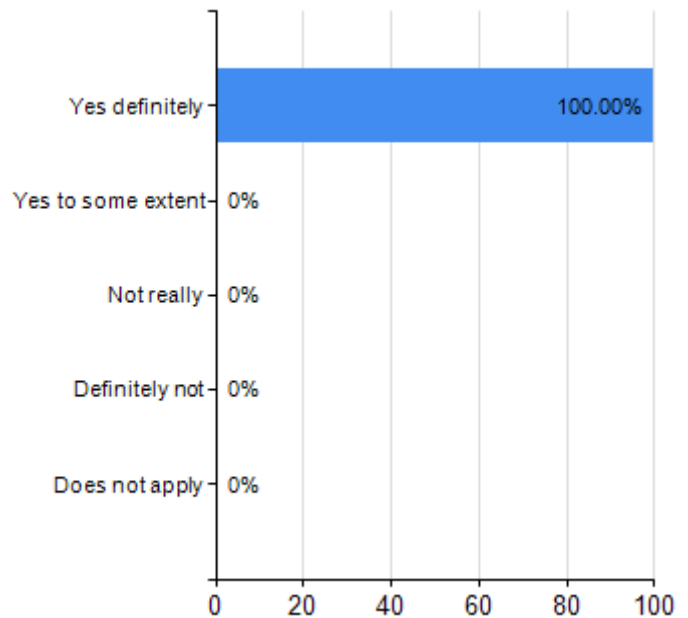
Question 5: By the end of the consultation did you feel better able to understand and/or manage your condition and your care ?

| Available Answers | Responses | Score (%) |
|--------------------|-----------|-------------|
| Yes definitely | 20 | 90.91% |
| Yes to some extent | 2 | 9.09% |
| Total | 22 | 100% |



Question 6: Did the doctor answer all your questions ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



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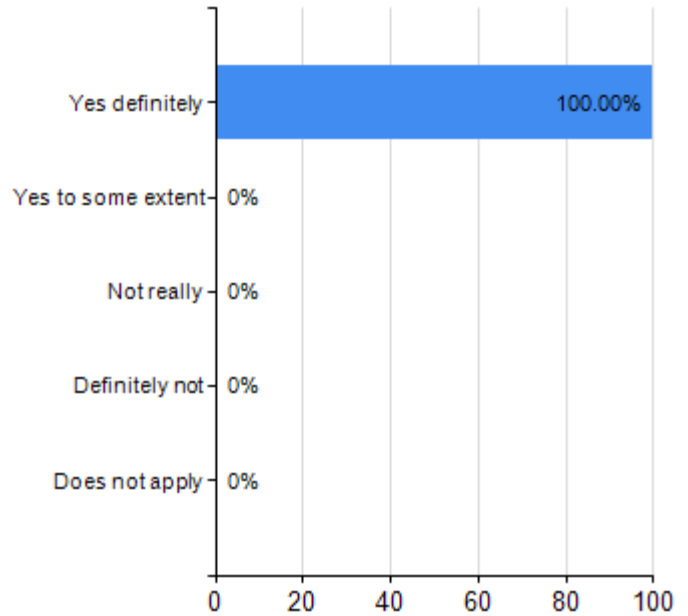
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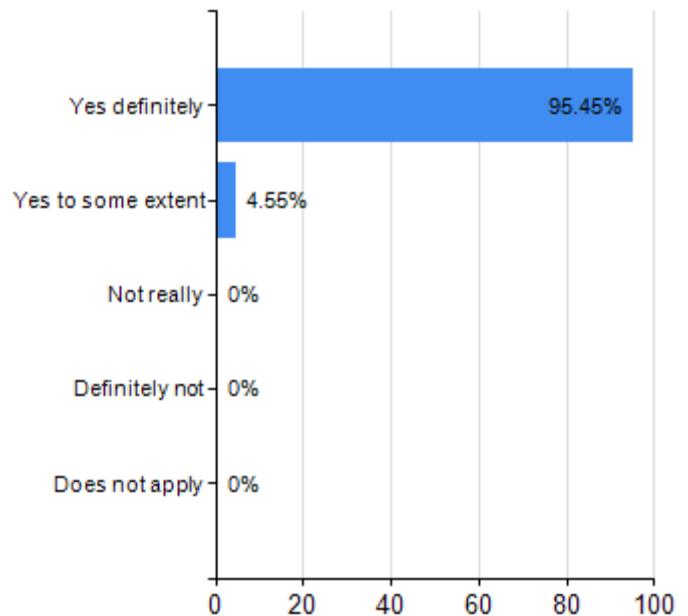
Question 7: Did the doctor explain things in a way you could understand ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



Question 8: Are you as involved as much as you want to be in the decisions about your care and treatment ?

| Available Answers | Responses | Score (%) |
|--------------------|-----------|-------------|
| Yes definitely | 21 | 95.45% |
| Yes to some extent | 1 | 4.55% |
| Total | 22 | 100% |



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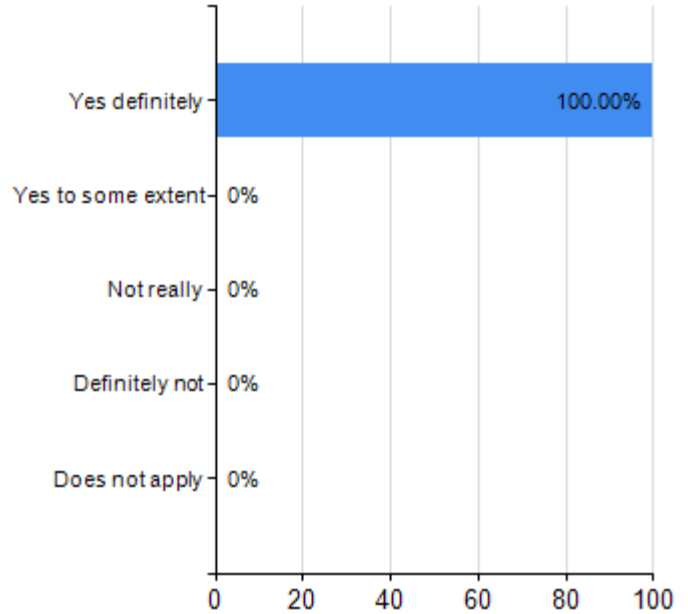
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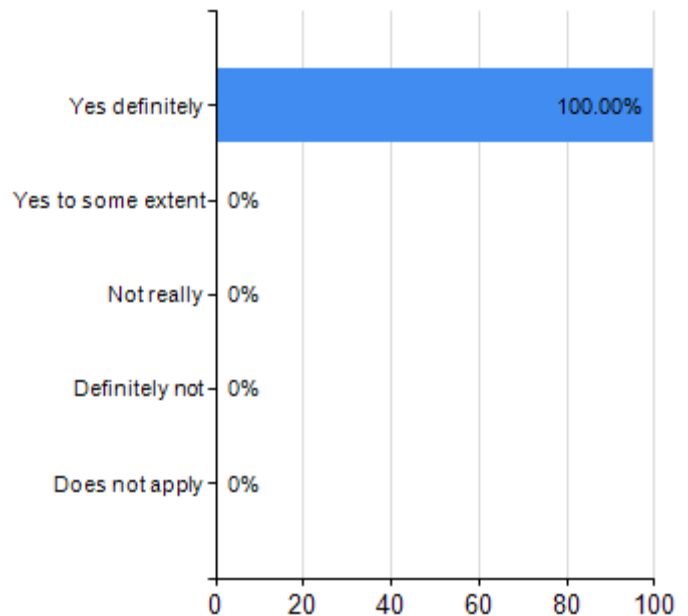
Question 9: Did you have confidence in your doctor ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



Question 10: Did the doctor respect your views ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



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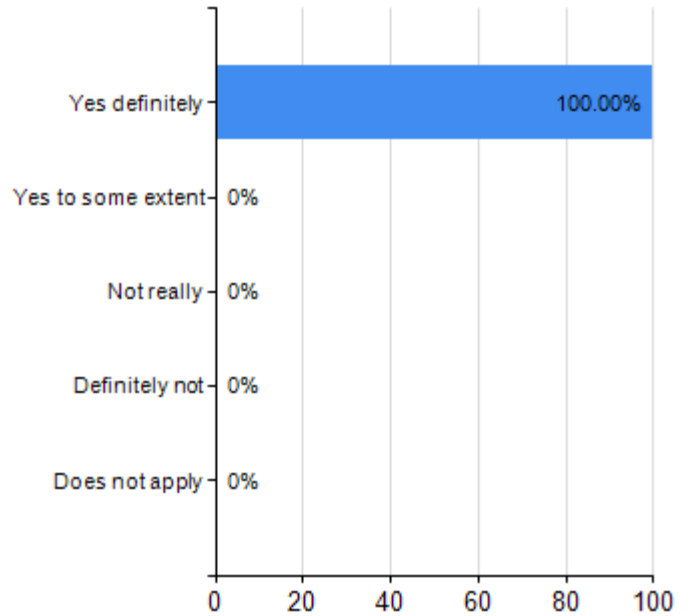
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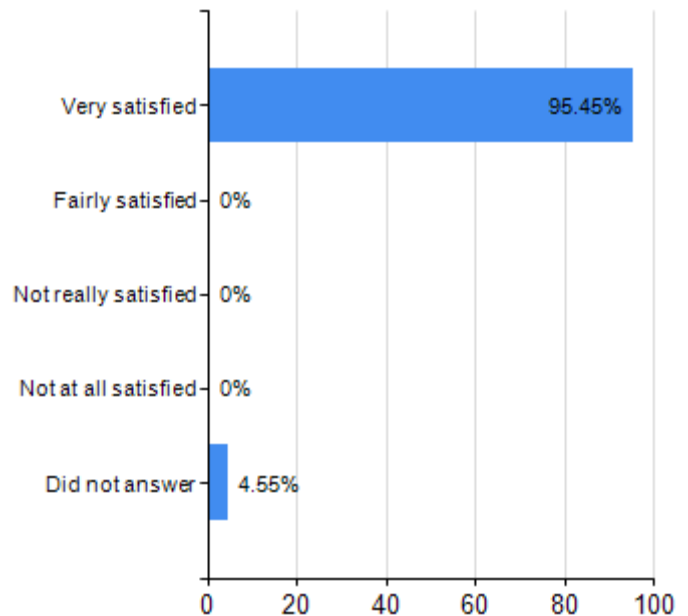
Question 11: If the doctor examined you did they ask your permission ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes definitely | 22 | 100.00% |
| Total | 22 | 100% |



Question 12: Overall how satisfied were you with the doctor you saw ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Very satisfied | 21 | 95.45% |
| Did not answer | 1 | 4.55% |
| Total | 22 | 100% |



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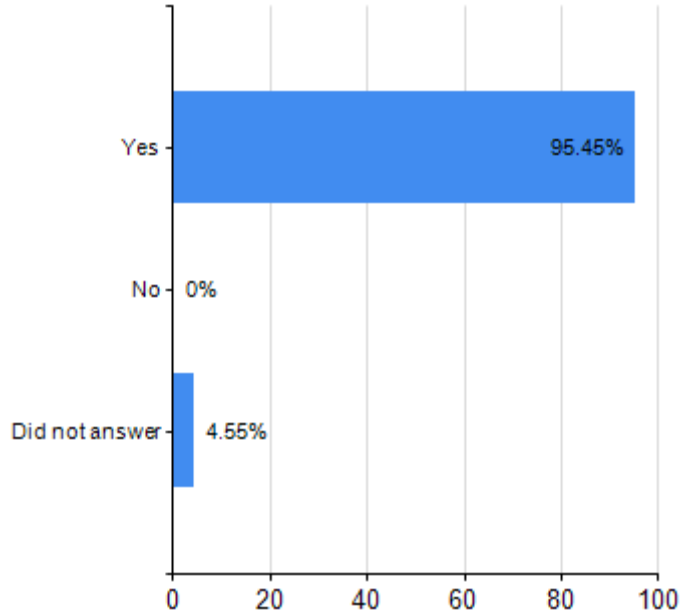
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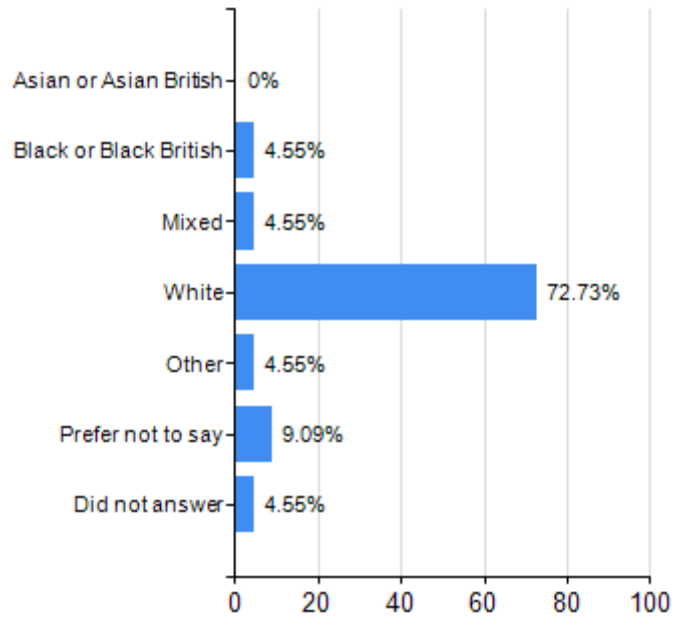
Question 13: Is English your first language ?

| Available Answers | Responses | Score (%) |
|-------------------|-----------|-------------|
| Yes | 21 | 95.45% |
| Did not answer | 1 | 4.55% |
| Total | 22 | 100% |



Question 14: What is your ethnic group ?

| Available Answers | Responses | Score (%) |
|------------------------|-----------|-------------|
| Black or Black British | 1 | 4.55% |
| Mixed | 1 | 4.55% |
| White | 16 | 72.73% |
| Other | 1 | 4.55% |
| Prefer not to say | 2 | 9.09% |
| Did not answer | 1 | 4.55% |
| Total | 22 | 100% |



Available Filters:

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Note: The available filter selection is dependent on the report that is being generated.

Comments:

I am very confident in Mr Beattie doing the surgery although the risk is high as Mr Beattie mentioned. Though Beattie has a very calming effect on me as a patient. Thank you Mr Beattie for willing to do the op.

Mr Beattie did an excellent job, and was polite and attentive at all consultations before and after. I strongly recommend him to anybody who requires vascular surgery.

Impressed that Mr Beattie sought me out in the wrong waiting room.

Very friendly/nice doctor - very considerate.

Very helpful.

Doctor was fantastic. I turned up late, as mix up in times I thought appointment was! Glad he will be doing my surgery.

Very personable with a good sense of humour.

Mr Beattie was a breath of fresh air, very polite and very kind. He made you feel relaxed and safe.

Very pleased with early appointment and had a very good consultation.

Very approachable, reassuring. A very nice man with a sense of humour.

First class treatment all round

Excellent personal persona, enthusiastic, smiling and knowledgeable.

Mr Beattie hit just the right balance of kindness and professionalism.

It would have been appreciated if a bit more time had been given to ask questions (although I realise resources are stretched).